

EXECUTIVE MEMBER REPORT TO COUNCIL

EXECUTIVE MEMBER: EXECUTIVE MEMBER FOR NEIGHBOURHOODS

DATE OF MEETING: 15 January 2025

The purpose of this report is to provide an update to members on areas of activity within my portfolio including performance against strategic priorities.

1. COUNCIL PLAN PRIORITIES

Strategic Priority:

- Neighbourhoods
- Neighbourhood Safety
- Community Cohesion

Directorate Priorities:

- Further develop the Neighbourhood Model
- Reduce crime and ASB through partnership working
- Build Community Resilience and Cohesion across Middlesbrough

2. HIGHLIGHTS

- 2.1 Neighbourhood Action Partnerships (NAP's) have been introduced across Middlesbrough in the 4 areas i.e. North, East, South and West. These are multi-agency partnership forums aimed at giving elected members a voice in how services are delivered in Middlesbrough. In addition to the NAP's, we also have 4 locality hubs based in each of the areas. This is where multi-agency teams work together on a daily basis to tackle the issue that matter most to local residents and businesses.

This report highlights some of the initiatives and success the past month.

Town Wide

2.2 Operational Community Safety

Community Safety Service Requests (November 2024 – October 2024)
Service requests received by the Neighbourhood safety officers (NSO), street wardens, and Enviro wardens combined in the period decreased from 2226 in October 2024 to 1991 reports in November – a decrease of 10.5% (Breakdown below).

Service Requests (NSO, Enviro & Street Wardens)

Ward	VA1 ASB Issues	VA2 Noise, Animal, Stray dogs	VA3 PSPO	VA4 Littering / Rubbish/ Waste	VA5 Vehicle Issues	VA6 Criminal Issues	VA7 Tasking / Patrols	Total	
Acklam	1						5	6	-31
Ayresome	6			27	6		12	51	25
Berwick Hills & Pallister	12	10		58	5	3	185	273	-30
Brambles & Thorntree	12	14		27	3	6	74	136	-69
Central	48	4	6	43	25	5	202	333	-51
Coulby Newham	5	2		29	2		81	119	48
Hemlington	5	4		28	11		81	129	-25
Kader	2	2		1	1		6	12	-6
Ladgate	4	5		21	3		13	46	21
Linthorpe	3			13	6		13	35	1
Longlands & Beechwood	13	12		31	9	1	34	100	34
Marton East	2	3		3	2	1	39	50	4
Marton West				3			15	18	-17
Newport	18	4		56	12		33	123	-30
North Ormesby	8	2		26	8		129	173	6
Nunthorpe		2		4			42	48	5
Park	8	1		55	13	1	28	106	32
Park End & Beckfield	5	6		49	8	3	88	159	-143
Stainton & Thornton				1	1		36	38	-8
Trimdon	2			1	2		18	23	-1
Total	154	71	6	476	117	20	1134	1978	-235

North

2.3 Working together to reduce food inequalities

Being a Neighbourhood Safety Warden isn't always about enforcement. Our Wardens are also on hand to help members of the public and refer to them to much needed support services when needed.

PCSO's from Cleveland Police Neighbourhood Team received 20 boxes of non-perishable food items from the "Feeding Families" charity. It was suggested the boxes be donated to Breckon Hill Community Centre who do a lot of work in the local community to address food poverty through their Eco Shop and Food Cycle events.

Getting the boxes of food to Breckon Hill was the difficult bit, but the Council's Neighbourhood Safety Warden Service came to the rescue and co-ordinated the distribution with the Wardens our staff and the PCSOs to get the parcels to Breckon Hill.

The manager at Breckon Hill was delighted with the boxes, which were used to add to hampers that were distributed to 70 families.

2.4 First Aid

Street Wardens also assisted an 87-year-old male who had fallen over in one of our Town Centre car parks. First aid was given after a full assessment was carried out. The male was taken to hospital as a safety precaution by his son.

2.5 My Place

Christmas started early with a visit to Brownlee care home, the youth club members supported by Grassroots Music performed Christmas carols for the elderly residents. They took part in an Intergenerational performance at Morrisons on the 16th of December where Care Home residents and members of My Place Choir performed.

On the 12th of December a Christmas performance and Party took place where everyone enjoyed Pizza, parmas and lots of sweet treats. As well as young people, their families also attended.

On the 23rd of December they held an interactive Panto party which was well attended, and additional activity also took place between Christmas and New Year with Grassroots music delivering the HAF programme at Myplace.

East

2.6 The multi-agency neighbourhood team identified people involved in ASB in and around Beresford shops in Thorntree. They carried out joint visits and issued warning letters, Thirteen tenants have also been served with tenancy breach warning letters. Since these actions have been carried out the ASB issues and concerns have reduced in this location.

2.7 Off Road Bike Located

Proactive patrols and listening to residents in the community has assisted us in locating this off-road motorbike in Pallister Park. The neighbourhood police team have recovered the bike which was stolen from out of area. This further enhances the value of collaborative working and the importance of community intelligence.



2.8 Community Protection Warnings

2 Community protection warnings have been issued to people who have caused ASB outside and in and around the Live Well East entrance after receiving reports from members of the public of anti-social behaviour.

2.9 Business welfare checks and foot patrols

Neighbourhood safety wardens have carried out regular business welfare checks and foot patrols across East Middlesbrough the result of which has been community engagement and attending events at various locations across East Middlesbrough.

2.10 House Closure – Dunsley Close

The neighbourhood team have collaborated with Thirteen and through proactive patrols and reports were able to gather enough evidence to start the process of a house closure for a problematic address that was having a negative effect within the locality.

2.11 North Ormesby

Hub staff have been supporting the victim of a serious house fire which occurred in North Ormesby. The property owner has been visited and offered lots of support. Big Local agreed to do an emergency fund to buy him winter clothes, food, toiletries, dog food, water and other items to give him. Our Area Care Team were a great help in clearing some of the waste away from the property. A collection was made from the multi-bank, which contained cleaning products to help the resident.

2.12 Clear Hold Build

A new initiative named Clear Hold Build Survey has been introduced in East Middlesbrough. The purpose of the survey is to identify how safe/unsafe residents feel and what their current concerns are.

The closing date for the online survey is the end of January 2025 and the link is below. <https://arcg.is/0aSPCX0>

We are also going to produce a paper version for those who may not be able to access the survey online. These will be printed and completed by Wardens, PCSOs, Thirteen Housing and the East Neighbourhood Team. Staff will be utilising Thirteen's mobile pop up vehicle in hot spot locations and shopping precincts as we hope to encourage lots of residents in East Middlesbrough to complete this survey.

South

2.13 Hemlington

- A Neighbourhood Officer and PCSO attended a wooded area near Hemlington Lake after intelligence was received regarding potential stolen motorbikes. Both bikes were recovered, and owners informed, unfortunately one was beyond repair.



- The Neighbourhood team have been successful in applying for a youth anti-social behaviour injunction in Hemlington.
- Area Care Operatives, Mayor Chris Cooke and Cllr Nicky Walker planted six thorny bushes to try and deter ASB in a wooded area at Phoenix Park.



Christmas

2.14 Marton Library

A Christmas Felt Workshop and Christmas Wreath Making Workshop took place at Marton Library.

2.15 Hemlington Library and Community Hub

An angel craft workshop took place that was well received by the local community and they made over 400 paper angels for the Angel Festival at Stainton with Hemlington Parish Church.



Cohesion and Migration

2.16 Community Voices

The Neighbourhood team attended the third session of Community Voices, organised by LocalMotion, at the Methodist Asylum Project. This was an opportunity to speak about kindness – where we had demonstrated or exhibited it. Participants also worked together on developing a logo for Community Voices.

2.17 Neighbourhoods South Health and Wellbeing

The Neighbourhood team has organised a monthly health and wellbeing walk around Hemlington that includes a litterpick. It was a great opportunity to spend some time outdoors, away from screens, engage with members of the community, and help in making the area cleaner. The team also came across a message of kindness left by local residents.



West

2.18 Longlands & Beechwood

After complaints were made to our Neighbourhood Officer, Neighbourhood Safety Wardens have been undertaking parking patrols around Beech Grove Primary School. It was reported that parents have been parking on the zigzag lines whilst dropping off and picking up their children from school. Patrols have been carried out in the Parking Enforcement Camera Vehicle and a number of parking tickets have been issued. Giving a clear message that we will take action against those ignoring the parking restrictions in place.



The Neighbourhood team attended a Crime Prevention and Awareness Event alongside partners at Grove Hill Community Hub. Advice and information was given to residents on how to report incidents of Crime and ASB and also how to access support services. Crime Prevention items were also given to residents including timer switches, window alarms and UV marker pens.



2.19 Easterside Library and Community Hub

The 'warm space' hosted by Easterside partnership has now become very popular with local residents. Each session has around 10 attending, providing a safe and secure warm space to meet on Thursdays 10-12pm.

A Middlesbrough Community Learning wreath making session was well attended with 10 residents enjoying a catch up and making some beautiful wreaths.

Easterside Community hub supported a local family that had tragically lost a small child unexpectedly. Staff supported the family to help provide a wake that children could attend after school. The family really appreciated the help at this sad time.

A Community pie and pea event took place in December with the session seeing 30 local residents taking part. The local residents look forward to getting together "we had pie and peas and a good old sing along. All looking forward to the next one".

Rhyme time finished the year with a lovely Christmas party for the children with a visit from Santa.



2.20 Grove Hill Library and Community Hub

Kids Kabin have now moved into Grove Hill hub to run weekly youth sessions on a Tuesday and Friday 3.30-5pm. The sessions are going well, and children are now getting to know the new location.

Zoni fit ran Feast of Fun sessions throughout the holidays, they were open to all to attend.



Grove Hill friends of baby and toddler group held their end of year Christmas party. All the children enjoyed meeting Santa and the families are looking forward to coming back in the new year.

Grove Hill continues to be well used by outside agencies for meetings and training sessions.

2.21 Acklam library and Community Hub

Warm Spaces and Friendly Faces started in November. The weekly session encourages people to socialise in a warm space, play games and take part in a quiz.



We had a visit from 2 local authors, Imagination Tails, who read their book 'Spooks Shadow' to the Tots Tales group.

The Friends of Acklam Library / Age UK Teesside Coffee Morning welcomed the Police Community Engagement Team on Tuesday 3rd December, where they chatted to attendees about all sorts of issues.

2.22 Rhyme Time Christmas Party

We celebrated Christmas with a visit to Santa in his Grotto. 30 Families took part in Rhyme time, made a Christmas tree ornament, and had refreshments. It was then time to visit Santa in his grotto.



2.23 Acklam Community Hub & Library Annual Quiz

30 people attended the quiz. All had a great time and the Friends of Acklam Library announced the winner of their Christmas hamper prize draw.

